

TRIUMPHANT LIFE COACHING, LLC
SERVICE CONTRACT for ANNUAL MEMBERSHIP

Client Name: _____

Address: _____

Email: _____

Phone: _____

This agreement sets forth the expectations and standards that both Client and Coach expect during the coaching relationship. Policies and expectations are outlined in the following:

1. The Relationship between Client and Coach

1.1 As the Client's Master Professional Life Coach, Cynthia Mascarenhas, doing business as Triumphant Life Coaching, LLC, (Hereby referred to as Coach) will partner with the Client on a journey of discovery, self-exploration, accountability and follow through.

1.2 The Coach operates from a particular coaching model, but it is the responsibility of the Client to follow through with implementing the plan set forth between Coach and Client.

2. Terms of Service

2.1 Achieving the results desired and expected by the Client and Coach normally takes time. In order for the coaching to be most effective and to allow time for changes and results to occur in the client's life, the client will commit to a period of 12 months.

Fees paid for Group Sessions and Annual Memberships are non-refundable.

3. Scheduled Sessions

3.1 Group sessions are scheduled for a fixed day and time each month. You can access all 12 sessions in person with no additional fee; if you miss a session, we will NOT be providing a recording of the session.

4. Ask Your Questions

4.1 Ask Your Questions is a discussion group; you may submit your questions in the questionnaire sent to you at the time of your registration for annual membership. You may submit additional questions in the chat box during the discussion. We will select certain questions to be discussed and may not be able to discuss every question submitted.

5. Additional calls

5.1 There will be no additional or unscheduled calls or sessions.

5.2 If you have a detailed concern or issue that needs more of our time, we recommend you sign up for a Discovery Call to discuss 1-on-1 Coaching.

6. Confidentiality

6.1 The Client's identity, relationship, and content of the sessions are strictly confidential except in a situation where such confidentiality would violate the law such as harm to self or others. Child or elder abuse.

7. Payment Method

7.1 Triumphant Life Coaching, LLC accepts credit cards and automated bank transfers (ACH) only as methods of payment. To be paid in advance.

8. Liability

8.1 Client agrees and understands that Triumphant Life Coaching, LLC and all of its employees are not medical or psychological professionals. They are not a substitute for psychotherapy or medical practice.

8.2 If a situation arises where medical or psychological intervention is needed, Triumphant Life Coaching, LLC is ethically and legally bound to refer the Client to a mental health or medical professional.

8.3 Triumphant Life Coaching, LLC does not guarantee outcomes. We only promise to coach you on your solution-finding journey.

I have read this agreement, agree to abide by its terms and conditions, and acknowledge receipt of my own copy of this agreement.

Client Signature: _____ Date: ____/____/____

Printed Name: _____

Coach Signature: _____ Date: ____/____/____

Printed Name: _____

Triumphant Life Coaching, LLC
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<https://triumphantlifecoaching.com/>

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